



Specialized Palliative Care

WHAT IS PALLIATIVE CARE?

Palliative care optimizes quality of life through expertise in pain and symptom management and guidance in medical decision-making for people living with serious illness.

Pioneer Valley Hospice & Palliative Care offers a range of palliative care services, including adult palliative care consultations with our palliative care nurse practitioner and social work team.

Adult palliative care consultations may be provided during a single visit or on an ongoing basis.

Pioneer Valley Hospice & Palliative Care is the name known throughout the county with certifications and honors that let you know you can count on us.

- **Designated as a Quality Partner** by the National Hospice and Palliative Care Organization
- **Medicaid & Medicare Certified** by the Massachusetts Department of Health
- Member of the **Hospice and Palliative Care Federation of Massachusetts**
- Level Three partner in the **We Honor Veterans** Program

Patient services are provided without regard to race, color, religion, age, gender, sexual orientation, disability, communicable disease, or place of national origin.

**Our team is ready to help.
Call 413-774-2400 to have your
questions answered,
or to schedule a palliative
care consult.**

 **PIONEER VALLEY**
Hospice & Palliative Care

 A Member of Berkshire Healthcare

329 Conway Street, Ste. 2
Greenfield, MA 01301

413-774-2400

www.pioneervalleyhospice.org

The difference is in our care.



Palliative Care

INFORMATION FOR
PATIENTS & FAMILIES

Caring for friends, family and neighbors



Hospice or Palliative Care?

WHAT IS THE DIFFERENCE?

Palliative care is for anyone with a serious illness. You can benefit from it at any age and any stage of an illness, and you can have it along with curative treatment. It is not dependent on prognosis and it is not restricted to end-of-life care. Hospice is an important Medicare benefit that provides palliative care for terminally ill patients who may have only months to live. People who receive hospice are also no longer receiving curative treatment for their underlying disease.

Pioneer Valley Hospice & Palliative Care's Palliative Care Nurse Practitioner will visit adult patients at home or in nursing facilities who are receiving treatment for an advanced illness, yet still experience pain or other symptoms and stress that limits their quality of life. Our palliative care team works directly with primary medical providers and any other clinicians necessary, to make recommendations on medication plans and treatment interventions.

Choosing a Palliative Care Consult

If you or your loved one is coping with unacceptable levels of pain or other symptoms despite multiple interventions, palliative care consultation through Pioneer Valley Hospice & Palliative Care is here to help manage those symptoms and provide comfort.

Through our Specialized Palliative Care:

- Find relief from distressing symptoms
- Manage treatment options with patients and family members
- Coordinate with medical providers across various care settings
- Address goals for chronic medical issues
- Provide guidance with advance directives and/or advance care planning



Take Control of Your Care

Palliative care allows patients to have more say and more control over their own care. A palliative care specialist will work with you to make sure your wishes and needs are met, and that your treatment plan is in line with your goals. Palliative care focuses on the whole person. You can expect the best possible quality of life through a personalized treatment plan to help you carry on with your daily life.

How are services covered?

A palliative care consult is handled like any other medical service consult and is covered by Medicare, Medicaid, and most private insurances. Billing for the consult service is managed by Pioneer Valley Hospice & Palliative Care.