



Community based non-profit hospice with a network of comprehensive care services

Pioneer Valley Hospice & Palliative Care is proud to be part of Berkshire Healthcare, a leader among non-profit, post-acute care providers in Massachusetts. Berkshire Healthcare is a consumer-centered organization committed to fulfilling the health and residential needs of the communities they serve.

Pioneer Valley Hospice & Palliative Care is the name known throughout the area with certifications and honors that let you know you can count on us.

- **Designated as a Quality Partner** by the National Hospice and Palliative Care Organization
- **Medicaid & Medicare Certified** by the Massachusetts Department of Public Health
- Member of the **Hospice and Palliative Care Federation of Massachusetts**
- Level Three partner in the **We Honor Veterans** program



WE HONOR VETERANS

 **PIONEER VALLEY**
Hospice & Palliative Care



A Member of Berkshire Healthcare

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www.pioneervalleyhospice.org

The difference is in our care.



Hospice can help

 **PIONEER VALLEY**
Hospice & Palliative Care



A Member of Berkshire Healthcare

Caring for friends, family and neighbors.

At Pioneer Valley Hospice & Palliative Care, we are proud to belong to the community we serve, and we are committed to providing the best possible care to our patients and their families.



What is hospice care?

Hospice offers comfort and support to patients with advanced, life-limiting conditions and their families. Our certified team is skilled in the art and science of comfort care providing medical, emotional and spiritual care to achieve the best possible quality of life, with dignity, peace and comfort.

Home. Wherever you are.

Hospice provides a sense of comfort and security wherever you are living. Our team of professionals and volunteers will meet with you to determine your goals and plans of care so you may live your life as fully as possible while keeping comfortable in a place you call home, surrounded by people who care about you.

Person-centered care

- Personalized hospice experience, with neighbors caring for neighbors
- Staff certified in hospice and palliative care
- Longstanding trusted relationships with doctors and families
- Focus on community education
- Care customized to the diagnosis
- Quick referral response to begin care as soon as possible
- Individualized care plans focused on patient goals and preferences
- Complementary therapies including massage therapy, Reiki, and pet therapy
- Most insurance providers accepted

Multi-disciplinary team

- Medical Director
- Certified Palliative Care Nurse Practitioner
- Certified Hospice and Palliative Care Nurses Aides
- Home Health Aides
- Family Support Staff
- Social Workers
- Spiritual Counselors
- Bereavement Counselors
- Trained Volunteers

Comprehensive services

- Skilled nursing care with on-call service 24/7 and 365 days a year
- Expert pain management and symptom control
- Setup of in-home care settings
- Emotional and spiritual support
- Assistance with light housekeeping and errands
- Companionship
- Home delivery of prescriptions and equipment related to hospice diagnosis
- Physical, occupational, dietary, and speech therapy
- Help navigating complex health documents and insurance
- Comprehensive bereavement support for families

Local outreach

We offer educational programming to civic groups, businesses, faith communities, and other groups interested in learning about hospice, as well as in-depth professional trainings and workshops.